

**SAFETY FILM – WINDOW PROTECTION  
STANDARD 125 MICRON (5MIL) (LIMITED WARRANTY 5 YEAR)**

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the **AA Safety Film** product range, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following benefits.

**STANDARD SAFETY FILM AND TINTED FILM**

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., warrants their professionally sold and installed automotive Safety Film against peeling, blistering, bubbling, crazing, cracking or de-lamination from glass by the original film purchaser or became the owner within 6 months of installation.

To reinforce its total commitment to safety, AA adds the following **EXCLUSIVE** benefits to its Safety Film:

The vehicle must be occupied in the event of an attempted Smash and Grab attack or an attempted hi-jacking, to qualify for the following **EXCLUSIVE** benefits.

Replacement of broken window - **up to R 2000**

Replacement of damaged film - **up to R 1000**

The warranty is subject to the following general conditions:

**GENERAL CONDITIONS:**

- Validation by means of an AA warranty card issued and completed registration @ [www.autoarmor.co.za](http://www.autoarmor.co.za)
- Vehicle windows fitted with AA Safety Film that were damaged and repaired (e.g. accident repair) and the window/s has been replaced must be taken to an authorised AA fitment centre for a re-installation to the repaired window/s at the vehicle owner's expense within 30 days.
- Should a re-installation be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-installation fee.
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Warranty subject to change without prior notice.

**EXCLUSIONS:**

This warranty does NOT apply to: This warranty is invalidated by, and AA does not cover and hereby disclaims all liability for any loss, damage, expense, or cost, resulting from any one or more of the following:

- The installation not performed by an authorised AA fitment centre.
- The installation of non-approved AA Safety Film products.
- Improper film care, maintenance, cleaning, or abuse.
- Failure to comply with the correct instructions relating to the curing of the window film, including:
  - Unwinding windows prior to 48 hours after installation.
  - Attempting to clean the film prior to 30 days after the installation.
- Breaking in of unoccupied vehicles.
- Window glass breakage
- Non-automotive applications and non-complying film uses.
- Any loss of time or use of the vehicle while it undergoes inspection or installation.
- Any other acts, occurrences, defects, faults, or damages not caused by AA.

**CAUTION:**

Damage can be caused to the film from the use of cleaning materials not specified in the care instructions, abrasive sponges, brushes, contaminated cleaning materials, attempting to pierce a water bubble in an effort to drain moisture or use of harsh detergents.

#### **LIMIT OF LIABILITY:**

The distributor will investigate the validity of the claim and remedy the vehicle owner in the event of a valid claim. The remedy may include the repair of the AA Safety Film.

AA shall use their best efforts to have the repair performed with reasonable promptness and quality.

The repair shall be performed where possible, by the nearest AA authorised fitment centre and if not possible, by such concern as AA shall designate.

To the extent allowed by law, the distributor shall have no other liability or obligation of any nature whatsoever arising out of this express warranty

#### **PRODUCT CARE AND MAINTENANCE:**

The following instructions must be adhered to in order to aid the strengthening and durability process of the film and to ensure proper curing of the special mounting solution.

#### **KEEPING YOUR WINDOWS CLOSED**

Do not unwind the windows for a minimum of 48 hours after installation

#### **DRY OUT TIME**

The dry out time of the special mounting adhesive can take up to 60 days depending on climatic conditions.

Trapped installation moisture can cause small water bubbles to appear. These bubbles are a normal occurrence and will disappear during the dry out time.

Under no circumstances should you attempt to pierce a water bubble in an effort to drain moisture.

#### **CLEANING**

Do not attempt to clean the film until 30 days after installation.

Only a soft cloth or sponge is to be used for cleaning the windows – under no circumstances may any abrasive sponges, brushes or contaminated cleaning materials be used.

Recommended cleaning materials:

- **Auto Armor Microfiber Cloth**

Windows are to be cleaned only with a solution of mild soapy water. No harsh detergents are to be used.

Recommended detergents:

- **Auto Armor Clear Vision – Window Wash Shampoo**

#### **IMPORTANT SAFETY TIP:**

To avoid being involved in a smash and grab attack, do not leave valuables inside your vehicle for criminals to see, whether you are inside the vehicle or not. Keep your bags, laptops, cell phones, GPSs, and other items of value in a place in your car that is not visible to criminals.

#### **IMPORTANT INFORMATION**

**REGISTRATION: IMPORTANT!** - In order for us to keep record and process any claims, please complete the warranty registration on the website. [www.autoarmor.co.za/warranty](http://www.autoarmor.co.za/warranty)

Please retain your proof of purchase/installation.

**FILING A CLAIM** - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by Auto Armor. All claims to be supported by accredited documentation/reports.

**TRANSFERABILITY** - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of installation whose details appear on this warranty. (It is not assignable after 6 months of installation).

**CONSUMER PROTECTION** – Although AA Safety Film has protected many smash and grab victims over the years, we cannot guarantee that the criminal will not penetrate through the Safety Film and the vehicle's window. By purchasing this product, you are accepting these conditions.

The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to:

- Limits or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),
- Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit [www.autoarmor.co.za](http://www.autoarmor.co.za) for more information.