

PAINT & INTERIOR SHIELD – PAINT & INTERIOR PROTECTION
PAINT & INTERIOR SHIELD (LIMITED WARRANTY 3 YEAR)

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the Auto Armor Paint Shield – Paint Protection, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following.

PAINT SHIELD – PAINT PROTECTION

If the painted surface of the vehicle properly coated with Auto Armor Paint Shield is damaged by weather induced oxidation, discoloration, fading or chalking, and a claim is made within 3 years from the date of application, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner for the damaged paintwork and the re-application of **Auto Armor Paint Shield – Paint Protection**

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Validation by means of an AA warranty card issued & completed registration @ www.autoarmor.co.za
- Used vehicles: 1 month and older require a professional decontamination / polish treatment prior to the application by an approved AA fitment centre, a standard fee applies.
- New vehicles: 0 – 1 month may require a professional decontamination / polish as well, if so, advised by the approved AA fitment centre, a standard fee applies.
- Vehicle painted surfaces that were damaged & repaired (e.g. accident repair) must be taken to an approved AA fitment centre for a re-application to the repaired area at the vehicle owner's expense within 30 days.
- Should a re-application be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-application fee.
- Vehicle to be washed & maintained frequently to prevent contamination build up (weekly / fortnightly).
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a coating, the vehicle owner should undertake to remove any external visible artifacts, or other foreign markings, as soon as is possible e.g.
 - Bird droppings or chemical spillsthe coating assists in the protection for reasonable periods of time.
- Warranty subject to change without prior notice.

EXCLUSIONS

This warranty does NOT apply to:

- Paint deterioration due to the failure of the vehicle owner to have a re-application of **Auto Armor Sealer Renewer – Paint Protection** every 6-months.
- Where the vehicle owner has deemed to have been negligent or fails to maintain the coated paint surface in the correct manner as prescribed by this warranty.
- Pre-existing damage to the painted surface
- Chrome or other metal-plated trim.
- Industrial fallout and bird droppings.
- Damage to the coated paint surface by incorrect manual wash techniques, automatic car washes or contaminated wash tools that cause abrasion or damage caused by a non-approved AA fitment centre.
- Swirl marks, marring, scratches, scuffs, scrapes, water spots and chips to the painted surface.
- Damage caused by collision, accidental damage, vandalism, malicious damage, sandstorms, fire, hail, flood, stones, collision, surface rust, rail dust, physical damage, paint overspray, water etch or vehicle manufacturer' defects, & defects covered under a manufacturers or dealership protection plan.
- Areas repaired that have not received a re-application at an AA approved fitment centre.
- Any loss of time or use of the vehicle while it undergoes inspections or applications.
- Areas repaired in a panel shop that have been brushed in, instead of whole panels spray.

BI - ANNUAL SEALER RENEWER

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Vehicle owner must renew the sealer at an approved AA fitment centre every 6 months.
 - Free - 1st Sealer Renewal, redeemable 6 months after initial application.
 - 50% off - 2nd Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 3rd Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 4th Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 5th Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 25% off - 6th The retail price of re-application of **Auto Armor Paint Shield – Paint Protection**
- Failure to undertake a bi-annual sealer renewal within the required period will invalidate the warranty and cannot be reversed.
- A standard fee applies for the bi - annual inspection which includes:
 - Exterior Wash,
 - Decontamination, and re-application.
- Should it be determined the coated paint surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee.

LIMIT OF LIABILITY

One repair of the vehicle, subject to the full discretion of AA to determine & implement any repair. Any further repair shall be limited only to the buffing & re-application with **Auto Armor Paint Shield - Paint Protection** to the affected surfaces. AA shall use their best efforts to have the service performed with reasonable promptness and quality, however, due to the effects of ageing & variations over time it is not always possible to match paint colours of repaired portions to the colours of the original vehicle. The repair shall be performed where possible, by the nearest AA approved fitment centre & if not possible by such concern as AA shall designate.

LEATHER & FABRIC SHIELD

If the fabric of the seats or interior trim of the vehicle properly treated with **Auto Armor Interior Shield – Leather & Fabric Protection** becomes stained as a result of alcoholic beverages, baby oil, lubrication oil or greasy products, such as mayonnaise & french fried potatoes, and the vehicle owner makes a timely claim to AA within 3 years from the date of application of **Auto Armor Interior Shield – Leather & Fabric Protection**, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner for the cleaning of the soiled area as well as the re-application of **Auto Armor Interior Shield – Leather & Fabric Protection**.

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a protective coating, the vehicle owner should undertake to clean up spills within a reasonable timeframe.

EXCLUSIONS

This warranty does NOT apply to:

- Stains caused by acid, dyes, bleach, inks or other corrosives
- Materials which have been ripped, torn, burned, subjected to vandalism, or mishandled by the failure of the vehicle owner to exercise reasonable care
- Stains of fading due to defective manufacture or installation of the material

LIMIT OF LIABILITY

Re-cleaning and fresh application of the Auto Armor Interior Shield – Leather & Fabric Protection to the interior materials of the vehicle and it shall be within the full discretion of AA to determine and implement the repair. AA shall use their best efforts to have the services performed with reasonable care and quality, however, it is not always possible to remove a stain without slight discoloration of the fabric, and AA does not warrant against such discoloration in the cleaning process. The repair shall be performed, where possible, by the nearest AA approved fitment centre, and if not possible, by such concern as AA shall designate. AA shall have no other liability or obligation of any nature whatsoever arising out of this express warranty.

BI - ANNUAL LEATHER & FABRIC RENEWER

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Vehicle owner must renew the sealer at an approved AA fitment centre every 6 months.
 - Free - 1st Leather & Fabric Renewal, redeemable 6 months after initial application.
 - 50% off - 2nd Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 3rd Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 4th Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 5th Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 25% off - 6th The retail price of re-application of **Auto Armor Interior Shield – Leather & Fabric Protection**
- Failure to undertake a bi-annual sealer renewal within the required period will invalidate the warranty and cannot be reversed.
- A standard fee applies for the bi - annual inspection which includes:
 - Exterior Wash,
 - Decontamination, and re-application.

Should it be determined the leather or fabric surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the **Auto Armor Paint & Interior Shield – Paint & Interior Protection** coatings and to ensure to the proper curing of the coating.

CURING PROCESS

Curing time is 1 to 2 hours depending on environmental conditions such as humidity & temperature. During this time, the following should be avoided:

- **Sprinklers:** The coating will protect the vehicle's paint surface from water spots. The coating is less likely to etch than the vehicle's, but it can get spots during the curing process & can be costly to remove.
- **Parking:** Under shedding trees or shade netting
- **Neglect:** Allowing bird droppings, tree sap etc to sit on the vehicle and bake in the sun.
- **Maintenance:** Washing or polishing the vehicle

If it becomes evident that the vehicle's coated paint surface has water spots, bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

HOME WASHING

Paint Shield - Paint Protection is extremely smooth as result most things will dissolve & sheet off by **Paint Shield - Paint Protection's** self-cleaning effect. Limiting rubbing, (particularly with a dry towel) on the on the coating will ensure its longevity. Dry bird droppings, insects and tree sap can be dissolved using

- **Auto Armor Correct It Fluid** and wiped off with a damp -
- **Auto Armor microfiber cloth.**

WASHING

1. The vehicle should be washed on a fortnightly basis to prevent contamination build up.
Use only recommended mild car wash shampoos:
 - **Auto Armor Super Blue: Car Wash Shampoo**
2. Do not make use of high-volume automated car washes.
3. Do not wash in direct sunlight to limit streaking and water spotting.
4. Wash from the top down leaving the most soiled areas for last to prevent cross contamination.

DRYING

1. Always dry completely and thoroughly, never leave to "air" dry. Tap water contains minerals that may leave deposits creating water spots. These can be removed with
 - **Auto Armor Correct It Fluid**
2. Use a quality
 - **Auto Armor Microfiber Cloth** for best results & avoid aggressive wiping, allowing the material to absorb the water.

SPOT REMOVAL

1. Do not ever use aggressive abrasive products to polish the coating or remove surface contamination.
2. Do not ever use excessive rubbing to remove spots.
3. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating. Any staining left behind from bird droppings will break down over a few days without affecting the coating.

AFTER WASHING

No waxing is required after washing, the vehicle will be, spotless with a high gloss after washing.

Auto Armor Care maintenance products are recommended.

Ask your local AA fitment centre about getting **Auto Armor Care** or purchase through our online store www.autoarmor.co.za

AUTOMATED WASHING

It is recommended to avoid using automated car washes with brushes it may lead to the coating dulling.

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/application.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by AA. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of application whose details appear on this warranty. If the vehicle is sold, transfer of warranty can only take place after inspection by an approved fitment centre and if all re-applications are up to date. New owner to re-register

CONSUMER PROTECTION - The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to: Limit or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),

Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.