

**CERAMIC SHIELD – WINDSCREEN PROTECTION**  
**CERAMIC SHIELD – WINDSCREEN PROTECTION (LIMITED WARRANTY 2 YEAR)**

CONGREGMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) distributor of the **Auto Armor Ceramic Shield – Windscreen Protection**, hereby warrants & undertakes that the original vehicle owner & vehicle particulars registered with AA, will be entitled to the following.

**CERAMIC SHIELD – WINDSCREEN PROTECTION**

If the windscreen surface of the vehicle properly coated with **Auto Armor Ceramic Shield – Windscreen Protection** is damaged by weather, peeling, discolouration, cracking or the loss of hydrophobicity and a claim is made within 2 years from the date of application, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner, to the extent allowed by law, up to R 1200 for the windscreen surface and the re-application of **Auto Armor Ceramic Shield – Windscreen Protection**.

The warranty is subject to the following general conditions:

**GENERAL CONDITIONS**

- Validation by means of an AA warranty card issued & completed registration @ [www.autoarmor.co.za](http://www.autoarmor.co.za)
- Used vehicles: 1 month and older require a professional decontamination / polish treatment prior to the application by an approved AA fitment centre, a standard fee applies.
- New vehicles: 0 – 1 month may require a professional decontamination / polish as well, if so, advised by the approved AA fitment centre, a standard fee applies.
- Vehicle windscreen surface that were damaged & repaired (e.g. accident repair) must be taken to an approved AA fitment centre for a re-application to the repaired area at the vehicle owner's expense within 30 days.
- Should a re-application be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-application fee.
- Vehicle windscreen to be washed & maintained frequently to prevent contamination build up (weekly / fortnightly), as it can cause abrasive friction on the windscreen when wiper blades are used and can cause the hydrophobic surface to fail.
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a coating, the vehicle owner should undertake to remove any external visible artifacts, or other foreign markings, as soon as is possible e.g.
  - Bird droppings or insect splatter - the coating assists in the protection for reasonable periods of time.
- Warranty subject to change without prior notice.

**EXCLUSIONS**

This warranty does NOT apply to:

- Where the vehicle owner has deemed to have been negligent or fails to maintain the coated windscreen surface in the correct manner as prescribed by this warranty.
- Pre-existing damage to the windscreen surface
- Damage to the coated windscreen surface by incorrect manual wash techniques, automated car washes, contaminated wash tools that cause abrasion or damage caused by a non-approved AA fitment centre.
- Marring, scratches, holograms, water spots and stone chips to the coated windscreen surface.
- Damage caused by collision, accidental damage, vandalism, malicious damage, sandstorms, fire, hail, flood, stones, physical damage, paint overspray, water etch or vehicle manufacturer' defects, & defects covered under a manufacturer's or dealership protection plan.
- Areas repaired that have not received a re-application at an AA approved fitment centre.
- Any loss of time or use of the vehicle while it undergoes inspections or applications.

## ANNUAL INSPECTION

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Failure to undertake an annual service within the required period will change the period of cover to “1 Year” from the date of the last service which cannot be reversed. Once the 1 year has transpired the warranty will be terminated.
- A standard fee applies for the annual Inspection which includes:
  - Exterior Wash,
  - Decontamination, and Inspection.
- Should it be determined that the coated windscreen surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee.

## LIMIT OF LIABILITY

One repair of the vehicle, subject to the full discretion of AA to determine & implement any repair. Any further repair shall be limited only to the decontamination & re-application with **Auto Armor Ceramic Shield – Windscreen Protection** to the affected surfaces. AA shall use their best efforts to have the service performed with reasonable promptness and quality. The repair shall be performed where possible, by the nearest AA approved fitment centre & if not possible by such concern as AA shall designate.

## PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the **Auto Armor Ceramic Shield – Windscreen Protection** coating & to ensure the proper curing of the coating.

## CURING PROCESS

Curing time is 2-3 weeks depending on environmental conditions such as humidity & temperature. During this time, the following should be avoided:

- Sprinklers: The coating will protect the vehicle’s windscreen from water spots. The coating is less likely to etch than the vehicle’s windscreen, but it can get spots during the curing process & can be costly to remove.
- Parking: Under shedding trees or shade netting.
- Neglect: Allowing bird droppings, tree sap etc to sit on the vehicle and bake in the sun.
- Maintenance: Washing the vehicle windscreen

If it becomes evident that the vehicle’s windscreen has water spots, bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

## HOME WASHING

Ceramic Shield - Windscreen Protection is extremely smooth as result most things will dissolve & sheet off by Ceramic Shield - Windscreen Protection’s self-cleaning effect. Limiting rubbing, (particularly with a dry towel) on the coating will ensure its longevity. Dry bird droppings, insects and tree sap can be dissolved using.

- **Auto Armor Clear Vision** and wiped off with a damp -
- **Auto Armor microfiber cloth.**

## WASHING

1. The vehicle windscreen should be washed on a fortnightly basis to prevent contamination build up. Use only recommended mild window wash shampoos:
  - **Auto Armor Clear Vision: Window Wash Shampoo**
2. Do not make use of high-volume automated car washes.

3. Do not wash in direct sunlight to limit streaking and water spotting

#### **DRYING**

1. Always dry completely and thoroughly, never leave to “air” dry. Tap water contains minerals that may leave deposits creating water spots. These can be removed with:
  - **Auto Armor Clear Vision; Window Wash Shampoo**
2. Use a quality:
  - **Auto Armor Microfiber Cloth** for best results & avoid aggressive wiping, allowing the material to absorb the water.

#### **SPOT REMOVAL**

1. Do not ever use aggressive abrasive products to remove surface contamination.
2. Do not ever use excessive rubbing to remove spots.
3. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating. Any staining left behind from bird droppings will break down over a few days without affecting the coating.

#### **AFTER WASHING**

Auto Armor Care maintenance products are recommended.

Ask your local AA Fitment Centre about getting Auto Armor Care or purchase through our online store [www.autoarmor.co.za](http://www.autoarmor.co.za)

#### **AUTOMATED WASHING**

Using an automated car wash with brushes will invalidate the warranty and dull the coating.

**Ceramic Shield – Windscreen Protection** takes up to 2 weeks to achieve full hardness. Please handle with care & do not wash the vehicle for the first 2 weeks.

#### **IMPORTANT INFORMATION**

**REGISTRATION: IMPORTANT!** - In order for us to keep record and process any claims, please complete the warranty registration on the website. [www.autoarmor.co.za/warranty](http://www.autoarmor.co.za/warranty)

Please retain your proof of purchase/application.

**FILING A CLAIM** - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by AA. All claims to be supported by accredited documentation/reports.

**TRANSFERABILITY** - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of application whose details appear on this warranty. If the vehicle is sold, transfer of warranty can only take place after inspection by an approved fitment centre and if all re-applications are up to date. New owner to re-register

#### **CONSUMER PROTECTION**

The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to:

Limits or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),

Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit [www.autoarmor.co.za](http://www.autoarmor.co.za) for more information.