

PAINT SHIELD – PAINT PROTECTION
PAINT SHIELD (LIMITED WARRANTY 3 YEAR)

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the Auto Armor Paint Shield – Paint Protection, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following.

PAINT SHIELD – PAINT PROTECTION

If the painted surface of the vehicle properly coated with Auto Armor Paint Shield is damaged by weather induced oxidation, discoloration, fading or chalking, and a claim is made within 3 years from the date of application, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner for the damaged paintwork and the re-application of **Auto Armor Paint Shield – Paint Protection**

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Validation by means of an AA warranty card issued & completed registration @ www.autoarmor.co.za
- Used vehicles: 1 month and older require a professional decontamination / polish treatment prior to the application by an approved AA fitment centre, a standard fee applies.
- New vehicles: 0 – 1 month may require a professional decontamination / polish as well, if so, advised by the approved AA fitment centre, a standard fee applies.
- Vehicle painted surfaces that were damaged & repaired (e.g. accident repair) must be taken to an approved AA fitment centre for a re-application to the repaired area at the vehicle owner's expense within 30 days.
- Should a re-application be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-application fee.
- Vehicle to be washed & maintained frequently to prevent contamination build up (weekly / fortnightly).
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a coating, the vehicle owner should undertake to remove any external visible artifacts, or other foreign markings, as soon as is possible e.g.
 - Bird droppings or chemical spillsthe coating assists in the protection for reasonable periods of time.
- Warranty subject to change without prior notice.

EXCLUSIONS

This warranty does NOT apply to:

- Paint deterioration due to the failure of the vehicle owner to have a re-application of **Auto Armor Sealer Renewer – Paint Protection** every 6-months.
- Where the vehicle owner has deemed to have been negligent or fails to maintain the coated paint surface in the correct manner as prescribed by this warranty.
- Pre-existing damage to the painted surface
- Chrome or other metal-plated trim.
- Industrial fallout and bird droppings.
- Damage to the coated paint surface by incorrect manual wash techniques, automatic car washes or contaminated wash tools that cause abrasion or damage caused by a non-approved AA fitment centre.
- Swirl marks, marring, scratches, scuffs, scrapes, water spots and chips to the painted surface.
- Damage caused by collision, accidental damage, vandalism, malicious damage, sandstorms, fire, hail, flood, stones, collision, surface rust, rail dust, physical damage, paint overspray, water etch or vehicle manufacturer' defects, & defects covered under a manufacturers or dealership protection plan.
- Areas repaired that have not received a re-application at an AA approved fitment centre.
- Any loss of time or use of the vehicle while it undergoes inspections or applications.
- Areas repaired in a panel shop that have been brushed in, instead of whole panels spray.

BI - ANNUAL SEALER RENEWER

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Vehicle owner must renew the sealer at an approved AA fitment centre every 6 months.
 - Free - 1st Sealer Renewal, redeemable 6 months after initial application.
 - 50% off - 2nd Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 3rd Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 4th Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 5th Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 25% off - 6th The retail price of re-application of **Auto Armor Paint Shield – Paint Protection**
- Failure to undertake a bi-annual sealer renewal within the required period will invalidate the warranty and cannot be reversed.
- A standard fee applies for the bi - annual inspection which includes:
 - Exterior Wash,
 - Decontamination, and re-application.
- Should it be determined the coated paint surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee.

LIMIT OF LIABILITY

One repair of the vehicle, subject to the full discretion of AA to determine & implement any repair. Any further repair shall be limited only to the buffing & re-application with **Auto Armor Paint Shield - Paint Protection** to the affected surfaces. AA shall use their best efforts to have the service performed with reasonable promptness and quality, however, due to the effects of ageing & variations over time it is not always possible to match paint colours of repaired portions to the colours of the original vehicle. The repair shall be performed where possible, by the nearest AA approved fitment centre & if not possible by such concern as AA shall designate.

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the **Auto Armor Paint Shield – Paint Protection** coating and to ensure to the proper curing of the coating.

CURING PROCESS

Curing time is 1 week depending on environmental conditions such as humidity & temperature. During this time, the following should be avoided:

- Sprinklers: The coating will protect the vehicle’s paint surface from water spots. The coating is less likely to etch than the vehicle’s, but it can get spots during the curing process & can be costly to remove.
- Parking: Under shedding trees or shade netting
- Neglect: Allowing bird droppings, tree sap etc to sit on the vehicle and bake in the sun.
- Maintenance: Washing or polishing the vehicle

If it becomes evident that the vehicle’s coated paint surface has water spots, bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

HOME WASHING

Paint Shield - Paint Protection is extremely smooth as result most things will dissolve & sheet off by **Paint Shield - Paint Protection's** self-cleaning effect. Limiting rubbing, (particularly with a dry towel) on the on the coating will ensure its longevity. Dry bird droppings, insects and tree sap can be dissolved using

- **Auto Armor Correct It Fluid** and wiped off with a damp -
- **Auto Armor microfiber cloth.**

WASHING

1. The vehicle should be washed on a fortnightly basis to prevent contamination build up.
Use only recommended mild car wash shampoos:
 - **Auto Armor Super Blue: Car Wash Shampoo**
2. Do not make use of high-volume automated car washes.
3. Do not wash in direct sunlight to limit streaking and water spotting.
4. Wash from the top down leaving the most soiled areas for last to prevent cross contamination.

DRYING

1. Always dry completely and thoroughly, never leave to "air" dry. Tap water contains minerals that may leave deposits creating water spots. These can be removed with
 - **Auto Armor Correct It Fluid**
2. Use a quality
 - **Auto Armor Microfiber Cloth** for best results & avoid aggressive wiping, allowing the material to absorb the water.

SPOT REMOVAL

1. Do not ever use aggressive abrasive products to polish the coating or remove surface contamination.
2. Do not ever use excessive rubbing to remove spots.
3. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating. Any staining left behind from bird droppings will break down over a few days without affecting the coating.

AFTER WASHING

No waxing is required after washing, the vehicle will be, spotless with a high gloss after washing.

Auto Armor Care maintenance products are recommended.

Ask your local AA fitment centre about getting **Auto Armor Care** or purchase through our online store www.autoarmor.co.za

AUTOMATED WASHING

It is recommended to avoid using automated car washes with brushes it may lead to the coating dulling.

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/application.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by AA. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of application whose details appear on this warranty. If the vehicle is sold, transfer of warranty can only take place after inspection by an approved fitment centre and if all re-applications are up to date. New owner to re-register

CONSUMER PROTECTION - The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to: Limit or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),

Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.

PAINT & INTERIOR SHIELD – PAINT & INTERIOR PROTECTION
PAINT & INTERIOR SHIELD (LIMITED WARRANTY 3 YEAR)

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the Auto Armor Paint Shield – Paint Protection, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following.

PAINT SHIELD – PAINT PROTECTION

If the painted surface of the vehicle properly coated with Auto Armor Paint Shield is damaged by weather induced oxidation, discoloration, fading or chalking, and a claim is made within 3 years from the date of application, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner for the damaged paintwork and the re-application of **Auto Armor Paint Shield – Paint Protection**

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Validation by means of an AA warranty card issued & completed registration @ www.autoarmor.co.za
- Used vehicles: 1 month and older require a professional decontamination / polish treatment prior to the application by an approved AA fitment centre, a standard fee applies.
- New vehicles: 0 – 1 month may require a professional decontamination / polish as well, if so, advised by the approved AA fitment centre, a standard fee applies.
- Vehicle painted surfaces that were damaged & repaired (e.g. accident repair) must be taken to an approved AA fitment centre for a re-application to the repaired area at the vehicle owner's expense within 30 days.
- Should a re-application be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-application fee.
- Vehicle to be washed & maintained frequently to prevent contamination build up (weekly / fortnightly).
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a coating, the vehicle owner should undertake to remove any external visible artifacts, or other foreign markings, as soon as is possible e.g.
 - Bird droppings or chemical spillsthe coating assists in the protection for reasonable periods of time.
- Warranty subject to change without prior notice.

EXCLUSIONS

This warranty does NOT apply to:

- Paint deterioration due to the failure of the vehicle owner to have a re-application of **Auto Armor Sealer Renewer – Paint Protection** every 6-months.
- Where the vehicle owner has deemed to have been negligent or fails to maintain the coated paint surface in the correct manner as prescribed by this warranty.
- Pre-existing damage to the painted surface
- Chrome or other metal-plated trim.
- Industrial fallout and bird droppings.
- Damage to the coated paint surface by incorrect manual wash techniques, automatic car washes or contaminated wash tools that cause abrasion or damage caused by a non-approved AA fitment centre.
- Swirl marks, marring, scratches, scuffs, scrapes, water spots and chips to the painted surface.
- Damage caused by collision, accidental damage, vandalism, malicious damage, sandstorms, fire, hail, flood, stones, collision, surface rust, rail dust, physical damage, paint overspray, water etch or vehicle manufacturer' defects, & defects covered under a manufacturers or dealership protection plan.
- Areas repaired that have not received a re-application at an AA approved fitment centre.
- Any loss of time or use of the vehicle while it undergoes inspections or applications.
- Areas repaired in a panel shop that have been brushed in, instead of whole panels spray.

BI - ANNUAL SEALER RENEWER

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Vehicle owner must renew the sealer at an approved AA fitment centre every 6 months.
 - Free - 1st Sealer Renewal, redeemable 6 months after initial application.
 - 50% off - 2nd Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 3rd Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 4th Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 5th Sealer Renewal, must be applied every 6 months to retain warranty validation.
 - 25% off - 6th The retail price of re-application of **Auto Armor Paint Shield – Paint Protection**
- Failure to undertake a bi-annual sealer renewal within the required period will invalidate the warranty and cannot be reversed.
- A standard fee applies for the bi - annual inspection which includes:
 - Exterior Wash,
 - Decontamination, and re-application.
- Should it be determined the coated paint surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee.

LIMIT OF LIABILITY

One repair of the vehicle, subject to the full discretion of AA to determine & implement any repair. Any further repair shall be limited only to the buffing & re-application with **Auto Armor Paint Shield - Paint Protection** to the affected surfaces. AA shall use their best efforts to have the service performed with reasonable promptness and quality, however, due to the effects of ageing & variations over time it is not always possible to match paint colours of repaired portions to the colours of the original vehicle. The repair shall be performed where possible, by the nearest AA approved fitment centre & if not possible by such concern as AA shall designate.

LEATHER & FABRIC SHIELD

If the fabric of the seats or interior trim of the vehicle properly treated with **Auto Armor Interior Shield – Leather & Fabric Protection** becomes stained as a result of alcoholic beverages, baby oil, lubrication oil or greasy products, such as mayonnaise & french fried potatoes, and the vehicle owner makes a timely claim to AA within 3 years from the date of application of **Auto Armor Interior Shield – Leather & Fabric Protection**, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner for the cleaning of the soiled area as well as the re-application of **Auto Armor Interior Shield – Leather & Fabric Protection**.

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a protective coating, the vehicle owner should undertake to clean up spills within a reasonable timeframe.

EXCLUSIONS

This warranty does NOT apply to:

- Stains caused by acid, dyes, bleach, inks or other corrosives
- Materials which have been ripped, torn, burned, subjected to vandalism, or mishandled by the failure of the vehicle owner to exercise reasonable care
- Stains of fading due to defective manufacture or installation of the material

LIMIT OF LIABILITY

Re-cleaning and fresh application of the Auto Armor Interior Shield – Leather & Fabric Protection to the interior materials of the vehicle and it shall be within the full discretion of AA to determine and implement the repair. AA shall use their best efforts to have the services performed with reasonable care and quality, however, it is not always possible to remove a stain without slight discoloration of the fabric, and AA does not warrant against such discoloration in the cleaning process. The repair shall be performed, where possible, by the nearest AA approved fitment centre, and if not possible, by such concern as AA shall designate. AA shall have no other liability or obligation of any nature whatsoever arising out of this express warranty.

BI - ANNUAL LEATHER & FABRIC RENEWER

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Vehicle owner must renew the sealer at an approved AA fitment centre every 6 months.
 - Free - 1st Leather & Fabric Renewal, redeemable 6 months after initial application.
 - 50% off - 2nd Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 3rd Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 4th Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 50% off - 5th Leather & Fabric Renewal, must be applied every 6 months to retain warranty validation.
 - 25% off - 6th The retail price of re-application of **Auto Armor Interior Shield – Leather & Fabric Protection**
- Failure to undertake a bi-annual sealer renewal within the required period will invalidate the warranty and cannot be reversed.
- A standard fee applies for the bi - annual inspection which includes:
 - Exterior Wash,
 - Decontamination, and re-application.

Should it be determined the leather or fabric surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the **Auto Armor Paint & Interior Shield – Paint & Interior Protection** coatings and to ensure to the proper curing of the coating.

CURING PROCESS

Curing time is 1 to 2 hours depending on environmental conditions such as humidity & temperature. During this time, the following should be avoided:

- **Sprinklers:** The coating will protect the vehicle's paint surface from water spots. The coating is less likely to etch than the vehicle's, but it can get spots during the curing process & can be costly to remove.
- **Parking:** Under shedding trees or shade netting
- **Neglect:** Allowing bird droppings, tree sap etc to sit on the vehicle and bake in the sun.
- **Maintenance:** Washing or polishing the vehicle

If it becomes evident that the vehicle's coated paint surface has water spots, bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

HOME WASHING

Paint Shield - Paint Protection is extremely smooth as result most things will dissolve & sheet off by **Paint Shield - Paint Protection's** self-cleaning effect. Limiting rubbing, (particularly with a dry towel) on the on the coating will ensure its longevity. Dry bird droppings, insects and tree sap can be dissolved using

- **Auto Armor Correct It Fluid** and wiped off with a damp -
- **Auto Armor microfiber cloth.**

WASHING

1. The vehicle should be washed on a fortnightly basis to prevent contamination build up.
Use only recommended mild car wash shampoos:
 - **Auto Armor Super Blue: Car Wash Shampoo**
2. Do not make use of high-volume automated car washes.
3. Do not wash in direct sunlight to limit streaking and water spotting.
4. Wash from the top down leaving the most soiled areas for last to prevent cross contamination.

DRYING

1. Always dry completely and thoroughly, never leave to "air" dry. Tap water contains minerals that may leave deposits creating water spots. These can be removed with
 - **Auto Armor Correct It Fluid**
2. Use a quality
 - **Auto Armor Microfiber Cloth** for best results & avoid aggressive wiping, allowing the material to absorb the water.

SPOT REMOVAL

1. Do not ever use aggressive abrasive products to polish the coating or remove surface contamination.
2. Do not ever use excessive rubbing to remove spots.
3. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating. Any staining left behind from bird droppings will break down over a few days without affecting the coating.

AFTER WASHING

No waxing is required after washing, the vehicle will be, spotless with a high gloss after washing.

Auto Armor Care maintenance products are recommended.

Ask your local AA fitment centre about getting **Auto Armor Care** or purchase through our online store www.autoarmor.co.za

AUTOMATED WASHING

It is recommended to avoid using automated car washes with brushes it may lead to the coating dulling.

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/application.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by AA. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of application whose details appear on this warranty. If the vehicle is sold, transfer of warranty can only take place after inspection by an approved fitment centre and if all re-applications are up to date. New owner to re-register

CONSUMER PROTECTION - The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to: Limit or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),

Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.

CERAMIC SHIELD – PAINT PROTECTION
CERAMIC SHIELD – PAINT PROTECTION (LIMITED WARRANTY 3 YEAR)

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the **Auto Armor Ceramic Shield – Paint Protection**, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following.

CERAMIC SHIELD – PAINT PROTECTION

If the painted surface of the vehicle properly coated with **Auto Armor Ceramic Shield – Paint Protection** is damaged by environmental induced contamination such as bird droppings, tar, tree sap, insect impact and oxidation, and a claim is made within 3 years from the date of application, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner for the damaged paintwork and the re-application of **Auto Armor Ceramic Shield – Paint Protection**.

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Validation by means of an AA warranty card issued & completed registration @ www.autoarmor.co.za
- Used vehicles: 1 month and older require a professional decontamination / polish treatment prior to the application by an approved AA fitment centre, a standard fee applies.
- New vehicles: 0 – 1 month may require a professional decontamination / polish as well, if so, advised by the approved AA fitment centre, a standard fee applies.
- Vehicle painted surfaces that were damaged & repaired (e.g. accident repair) must be taken to an approved AA fitment centre for a re-application to the repaired area at the vehicle owner's expense within 30 days.
- Should a re-application be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-application fee.
- Vehicle to be washed & maintained frequently to prevent contamination build up (weekly / fortnightly).
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a coating, the vehicle owner should undertake to remove any external visible artifacts, or other foreign markings, as soon as is possible e.g.
 - Bird droppings or chemical spillsthe coating assists in the protection for reasonable periods of time.
- Warranty subject to change without prior notice.

EXCLUSIONS

This warranty does NOT apply to:

- Where the vehicle owner has deemed to have been negligent or fails to maintain the coated paint surface in the correct manner as prescribed by this warranty.
- Pre-existing damage to the painted surface
- Damage to the coated paint surface by incorrect manual wash techniques, automatic car washes or contaminated wash tools that cause abrasion or damage caused by a non-approved AA fitment centre.
- Swirl marks, marring, scratches, scuffs, scrapes, water spots and chips to the painted surface.
- Damage caused by collision, accidental damage, vandalism, malicious damage, sandstorms, fire, hail, flood, stones, collision, surface rust, rail dust, physical damage, paint overspray, water etch or vehicle manufacturer' defects, & defects covered under a manufacturers or dealership protection plan.
- Areas repaired that have not received a re-application at an AA approved fitment centre.
- Any loss of time or use of the vehicle while it undergoes inspections or applications.
- Areas repaired in a panel shop that have been brushed in, instead of whole panels spray.
- Vehicles with matt finishes

ANNUAL INSPECTION

- By an approved AA Fitment Centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Failure to undertake an annual service within the required period will change the period of cover to “1 Year” from the date of the last service which cannot be reversed. Once the 1 year has transpired the warranty will be terminated.
- A standard fee applies for the annual Inspection which includes:
 - Exterior Wash,
 - Decontamination, and Inspection.
- Should it be determined the coated paint surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA Fitment Centre at a standard fee.

LIMIT OF LIABILITY

One repair of the vehicle, subject to the full discretion of AA to determine & implement any repair. Any further repair shall be limited only to the buffing & re-application with **Auto Armor Ceramic Shield - Paint Protection** to the affected surfaces. AA shall use their best efforts to have the service performed with reasonable promptness and quality, however, due to the effects of ageing & variations over time it is not always possible to match paint colours of repaired portions to the colours of the original vehicle. The repair shall be performed where possible, by the nearest AA approved Fitment Centre & if not possible by such concern as AA shall designate.

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the Auto Armor Ceramic Shield – Paint Protection coating and to ensure to the proper curing of the coating.

CURING PROCESS

Curing time is 2-3 weeks depending on environmental conditions such as humidity & temperature. During this time, the following should be avoided:

- Sprinklers: The coating will protect the vehicle’s paint surface from water spots. The coating is less likely to etch than the vehicle’s, but it can get spots during the curing process & can be costly to remove.
- Parking: Under shedding trees or shade netting
- Neglect: Allowing bird droppings, tree sap etc to sit on the vehicle and bake in the sun.
- Maintenance: Washing or polishing the vehicle

If it becomes evident that the vehicle’s coated paint surface has water spots, bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

HOME WASHING

Ceramic Shield – Paint Protection is extremely smooth as result most things will dissolve & sheet off by Ceramic Shield – Paint Protection’s self-cleaning effect. Limiting rubbing, (particularly with a dry towel) on the coating will ensure its longevity. Dry bird droppings, insects and tree sap can be dissolved using

- **Auto Armor Correct It Fluid** and wiped off with a damp -
- **Auto Armor microfiber cloth.**

WASHING

1. The vehicle should be washed on a fortnightly basis to prevent contamination build up.
Use only recommended mild car wash shampoos:
 - **Auto Armor Super Blue: Car Wash Shampoo**
2. Do not make use of high-volume automated car washes.
3. Do not wash in direct sunlight to limit streaking and water spotting.
4. Wash from the top down leaving the most soiled areas for last to prevent cross contamination.

DRYING

1. Always dry completely and thoroughly, never leave to "air" dry. Tap water contains minerals that may leave deposits creating water spots. These can be removed with
 - **Auto Armor Correct It Fluid**
2. Use a quality
 - **Auto Armor Microfiber Cloth** for best results & avoid aggressive wiping, allowing the material to absorb the water.

SPOT REMOVAL

1. Do not ever use aggressive abrasive products to polish the coating or remove surface contamination.
2. Do not ever use excessive rubbing to remove spots.
3. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating. Any staining left behind from bird droppings will break down over a few days without affecting the coating.

AFTER WASHING

No waxing is required after washing and wax will not bond to the **Ceramic Shield – Paint Protection** coating. Auto Armor Care maintenance products are recommended. Ask your local AA Fitment Centre about getting Auto Armor Care or purchase through our online store www.autoarmor.co.za

AUTOMATED WASHING

Using an automated car wash with brushes will invalidate the warranty and dull the coating. **Ceramic Shield – Paint Protection** takes up to 2-3 weeks to achieve full hardness. Please handle with care & do not wash the vehicle for the first 2 weeks.

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/application.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by AA. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of application whose details appear on this warranty. If the vehicle is sold, transfer of warranty can only take place after inspection by an approved fitment centre and if all re-applications are up to date. New owner to re-register

CONSUMER PROTECTION - The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to: Limit or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),

Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.

CERAMIC SHIELD – WINDSCREEN PROTECTION
CERAMIC SHIELD – WINDSCREEN PROTECTION (LIMITED WARRANTY 2 YEAR)

CONGREGMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) distributor of the **Auto Armor Ceramic Shield – Windscreen Protection**, hereby warrants & undertakes that the original vehicle owner & vehicle particulars registered with AA, will be entitled to the following.

CERAMIC SHIELD – WINDSCREEN PROTECTION

If the windscreen surface of the vehicle properly coated with **Auto Armor Ceramic Shield – Windscreen Protection** is damaged by weather, peeling, discolouration, cracking or the loss of hydrophobicity and a claim is made within 2 years from the date of application, AA will be responsible for the damaged portion and may include payment for the repair of the damaged portion without charge to the vehicle owner, to the extent allowed by law, up to R 1200 for the windscreen surface and the re-application of **Auto Armor Ceramic Shield – Windscreen Protection**.

The warranty is subject to the following general conditions:

GENERAL CONDITIONS

- Validation by means of an AA warranty card issued & completed registration @ www.autoarmor.co.za
- Used vehicles: 1 month and older require a professional decontamination / polish treatment prior to the application by an approved AA fitment centre, a standard fee applies.
- New vehicles: 0 – 1 month may require a professional decontamination / polish as well, if so, advised by the approved AA fitment centre, a standard fee applies.
- Vehicle windscreen surface that were damaged & repaired (e.g. accident repair) must be taken to an approved AA fitment centre for a re-application to the repaired area at the vehicle owner's expense within 30 days.
- Should a re-application be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-application fee.
- Vehicle windscreen to be washed & maintained frequently to prevent contamination build up (weekly / fortnightly), as it can cause abrasive friction on the windscreen when wiper blades are used and can cause the hydrophobic surface to fail.
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Being a coating, the vehicle owner should undertake to remove any external visible artifacts, or other foreign markings, as soon as is possible e.g.
 - Bird droppings or insect splatter - the coating assists in the protection for reasonable periods of time.
- Warranty subject to change without prior notice.

EXCLUSIONS

This warranty does NOT apply to:

- Where the vehicle owner has deemed to have been negligent or fails to maintain the coated windscreen surface in the correct manner as prescribed by this warranty.
- Pre-existing damage to the windscreen surface
- Damage to the coated windscreen surface by incorrect manual wash techniques, automated car washes, contaminated wash tools that cause abrasion or damage caused by a non-approved AA fitment centre.
- Marring, scratches, holograms, water spots and stone chips to the coated windscreen surface.
- Damage caused by collision, accidental damage, vandalism, malicious damage, sandstorms, fire, hail, flood, stones, physical damage, paint overspray, water etch or vehicle manufacturer' defects, & defects covered under a manufacturer's or dealership protection plan.
- Areas repaired that have not received a re-application at an AA approved fitment centre.
- Any loss of time or use of the vehicle while it undergoes inspections or applications.

ANNUAL INSPECTION

- By an approved AA fitment centre, within 30 days before or after the anniversary date of the last service to maintain warranty effectiveness.
- Failure to undertake an annual service within the required period will change the period of cover to “1 Year” from the date of the last service which cannot be reversed. Once the 1 year has transpired the warranty will be terminated.
- A standard fee applies for the annual Inspection which includes:
 - Exterior Wash,
 - Decontamination, and Inspection.
- Should it be determined that the coated windscreen surface has not been properly maintained, under “Exclusions” an option of inclusive maintenance will be offered by the approved AA fitment centre at a standard fee.

LIMIT OF LIABILITY

One repair of the vehicle, subject to the full discretion of AA to determine & implement any repair. Any further repair shall be limited only to the decontamination & re-application with **Auto Armor Ceramic Shield – Windscreen Protection** to the affected surfaces. AA shall use their best efforts to have the service performed with reasonable promptness and quality. The repair shall be performed where possible, by the nearest AA approved fitment centre & if not possible by such concern as AA shall designate.

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the **Auto Armor Ceramic Shield – Windscreen Protection** coating & to ensure the proper curing of the coating.

CURING PROCESS

Curing time is 2-3 weeks depending on environmental conditions such as humidity & temperature. During this time, the following should be avoided:

- Sprinklers: The coating will protect the vehicle’s windscreen from water spots. The coating is less likely to etch than the vehicle’s windscreen, but it can get spots during the curing process & can be costly to remove.
- Parking: Under shedding trees or shade netting.
- Neglect: Allowing bird droppings, tree sap etc to sit on the vehicle and bake in the sun.
- Maintenance: Washing the vehicle windscreen

If it becomes evident that the vehicle’s windscreen has water spots, bird droppings, tree sap etc. during the first two weeks, immediately remove it following our care instructions.

HOME WASHING

Ceramic Shield - Windscreen Protection is extremely smooth as result most things will dissolve & sheet off by Ceramic Shield - Windscreen Protection’s self-cleaning effect. Limiting rubbing, (particularly with a dry towel) on the coating will ensure its longevity. Dry bird droppings, insects and tree sap can be dissolved using.

- **Auto Armor Clear Vision** and wiped off with a damp -
- **Auto Armor microfiber cloth.**

WASHING

1. The vehicle windscreen should be washed on a fortnightly basis to prevent contamination build up. Use only recommended mild window wash shampoos:
 - **Auto Armor Clear Vision: Window Wash Shampoo**
2. Do not make use of high-volume automated car washes.

3. Do not wash in direct sunlight to limit streaking and water spotting

DRYING

1. Always dry completely and thoroughly, never leave to “air” dry. Tap water contains minerals that may leave deposits creating water spots. These can be removed with:
 - **Auto Armor Clear Vision; Window Wash Shampoo**
2. Use a quality:
 - **Auto Armor Microfiber Cloth** for best results & avoid aggressive wiping, allowing the material to absorb the water.

SPOT REMOVAL

1. Do not ever use aggressive abrasive products to remove surface contamination.
2. Do not ever use excessive rubbing to remove spots.
3. Bird droppings, tar, sap, etc. should be removed as soon as possible to avoid temporary staining or hardening on the coating. Any staining left behind from bird droppings will break down over a few days without affecting the coating.

AFTER WASHING

Auto Armor Care maintenance products are recommended.

Ask your local AA Fitment Centre about getting Auto Armor Care or purchase through our online store www.autoarmor.co.za

AUTOMATED WASHING

Using an automated car wash with brushes will invalidate the warranty and dull the coating.

Ceramic Shield – Windscreen Protection takes up to 2 weeks to achieve full hardness. Please handle with care & do not wash the vehicle for the first 2 weeks.

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/application.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by AA. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of application whose details appear on this warranty. If the vehicle is sold, transfer of warranty can only take place after inspection by an approved fitment centre and if all re-applications are up to date. New owner to re-register

CONSUMER PROTECTION

The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to:

Limits or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),

Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.

**SAFETY FILM – WINDOW PROTECTION
STANDARD 100 MICRON (4MIL) (LIMITED WARRANTY 5 YEAR)**

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the **AA Safety Film** product range, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following benefits.

STANDARD SAFETY FILM AND TINTED FILM

CONGREMANZI (PTY) LTD T/A AUTO ARMOR., warrants their professionally sold and installed automotive Safety Film against peeling, blistering, bubbling, crazing, cracking or de-lamination from glass by the original film purchaser or became the owner within 6 months of installation.

To reinforce its total commitment to safety, AA adds the following **EXCLUSIVE** benefits to its Safety Film:

The vehicle must be occupied in the event of an attempted Smash and Grab attack or an attempted hi-jacking, to qualify for the following **EXCLUSIVE** benefits.

Replacement of broken window - **up to R 2000**

Replacement of damaged film - **up to R 1000**

The warranty is subject to the following general conditions:

GENERAL CONDITIONS:

- Validation by means of an AA warranty card issued and completed registration @ www.autoarmor.co.za
- Vehicle windows fitted with AA Safety Film that were damaged and repaired (e.g. accident repair) and the window/s has been replaced must be taken to an authorised AA fitment centre for a re-installation to the repaired window/s at the vehicle owner's expense within 30 days.
- Should a re-installation be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-installation fee.
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Warranty subject to change without prior notice.

EXCLUSIONS:

This warranty does NOT apply to: This warranty is invalidated by, and AA does not cover and hereby disclaims all liability for any loss, damage, expense, or cost, resulting from any one or more of the following:

- The installation not performed by an authorised AA fitment centre.
- The installation of non-approved AA Safety Film products.
- Improper film care, maintenance, cleaning, or abuse.
- Failure to comply with the correct instructions relating to the curing of the window film, including:
 - Unwinding windows prior to 48 hours after installation.
 - Attempting to clean the film prior to 30 days after the installation.
- Breaking in of unoccupied vehicles.
- Window glass breakage
- Non-automotive applications and non-complying film uses.
- Any loss of time or use of the vehicle while it undergoes inspection or installation.
- Any other acts, occurrences, defects, faults, or damages not caused by AA.

CAUTION:

Damage can be caused to the film from the use of cleaning materials not specified in the care instructions, abrasive sponges, brushes, contaminated cleaning materials, attempting to pierce a water bubble in an effort to drain moisture or use of harsh detergents.

LIMIT OF LIABILITY:

The distributor will investigate the validity of the claim and remedy the vehicle owner in the event of a valid claim. The remedy may include the repair of the AA Safety Film.

AA shall use their best efforts to have the repair performed with reasonable promptness and quality.

The repair shall be performed where possible, by the nearest AA authorised fitment centre and if not possible, by such concern as AA shall designate.

To the extent allowed by law, the distributor shall have no other liability or obligation of any nature whatsoever arising out of this express warranty

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the film and to ensure proper curing of the special mounting solution.

KEEPING YOUR WINDOWS CLOSED

Do not unwind the windows for a minimum of 48 hours after installation

DRY OUT TIME

The dry out time of the special mounting adhesive can take up to 60 days depending on climatic conditions.

Trapped installation moisture can cause small water bubbles to appear. These bubbles are a normal occurrence and will disappear during the dry out time.

Under no circumstances should you attempt to pierce a water bubble in an effort to drain moisture.

CLEANING

Do not attempt to clean the film until 30 days after installation.

Only a soft cloth or sponge is to be used for cleaning the windows – under no circumstances may any abrasive sponges, brushes or contaminated cleaning materials be used.

Recommended cleaning materials:

- **Auto Armor Microfiber Cloth**

Windows are to be cleaned only with a solution of mild soapy water. No harsh detergents are to be used.

Recommended detergents:

- **Auto Armor Clear Vision – Window Wash Shampoo**

IMPORTANT SAFETY TIP:

To avoid being involved in a smash and grab attack, do not leave valuables inside your vehicle for criminals to see, whether you are inside the vehicle or not. Keep your bags, laptops, cell phones, GPSs, and other items of value in a place in your car that is not visible to criminals.

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/installation.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by Auto Armor. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of installation whose details appear on this warranty. (It is not assignable after 6 months of installation).

CONSUMER PROTECTION – Although AA Safety Film has protected many smash and grab victims over the years, we cannot guarantee that the criminal will not penetrate through the Safety Film and the vehicle's window. By purchasing this product, you are accepting these conditions.

The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to:

- Limits or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),
- Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.

**HEAT SHIELD – WINDSCREEN PROTECTION
ULTRA PERFORMANCE FILM (LIMITED WARRANTY LIFETIME)**

CONGREGMANZI (PTY) LTD T/A AUTO ARMOR., (hereinafter referred to as AA) Distributor of the **AA Safety Film** product range, hereby warrants and undertakes that the original vehicle owner and vehicle particulars registered with AA, will be entitled to the following benefits.

ULTRA PERFORMANCE FILM

CONGREGMANZI (PTY) LTD T/A AUTO ARMOR., warrants their professionally sold and installed automotive Heat Reduction Film against peeling, blistering, bubbling, crazing, cracking, fading or de-lamination from glass as long as the vehicle is owned by the original film purchaser or became the owner within 6 months of installation.

To reinforce its total commitment to quality and performance, AA adds the following **EXCLUSIVE** benefits to its Heat Shield:

Accidental damage to the film	- up to R 3000
Interior fabric damaged by the sun's UV rays	- up to R 1500
Air conditioner re-gassing	- up to R 500

The warranty is subject to the following general conditions:

GENERAL CONDITIONS:

- Validation by means of an AA warranty card issued and completed registration @ www.autoarmor.co.za
- Vehicle windscreen fitted with AA Heat Shield that were damaged and repaired (e.g. accident repair) and the windscreen has been replaced must be taken to an authorised AA fitment centre for a re-installation to the repaired windscreen at the vehicle owner's expense within 30 days.
- Should a re-installation be required as a result of accident damage or repairs, the vehicle owner and or his/her insurer will be accountable for the re-installation fee.
- Vehicle owner should undertake to take reasonable steps to avoid obvious potential damage.
- Warranty subject to change without prior notice.

EXCLUSIONS:

This warranty does NOT apply to: This warranty is invalidated by, and AA does not cover and hereby disclaims all liability for any loss, damage, expense, or cost, resulting from any one or more of the following:

- The installation not performed by an authorised AA fitment centre.
- The installation of non-approved AA products.
- Improper film care, maintenance, cleaning, or abuse.
- Failure to comply with the correct instructions relating to the curing of the window film, including:
 - Use of product not specified on the care instructions.
 - Attempting to clean the film prior to 30 days after the installation.
- Repairs to air conditioning units.
- Re-gassing if damaged air-conditioning units.
- Windscreen breakage
- Non-automotive applications and non-complying film uses.
- Any loss of time or use of the vehicle while it undergoes inspection or installation.
- Any other acts, occurrences, defects, faults, or damages not caused by AA.

CAUTION:

Damage can be caused to the film from the use of cleaning materials not specified in the care instructions, abrasive sponges, brushes, contaminated cleaning materials, attempting to pierce a water bubble in an effort to drain moisture or use of harsh detergents.

LIMIT OF LIABILITY:

The distributor will investigate the validity of the claim and remedy the vehicle owner in the event of a valid claim. The remedy may include the repair of the AA Safety Film.

AA shall use their best efforts to have the repair performed with reasonable promptness and quality.

The repair shall be performed where possible, by the nearest AA authorised fitment centre and if not possible, by such concern as AA shall designate.

To the extent allowed by law, the distributor shall have no other liability or obligation of any nature whatsoever arising out of this express warranty.

PRODUCT CARE AND MAINTENANCE:

The following instructions must be adhered to in order to aid the strengthening and durability process of the film and to ensure proper curing of the special mounting solution.

DRY OUT TIME

The dry out time of the special mounting adhesive can take up to 60 days depending on climatic conditions.

Trapped installation moisture can cause small water bubbles to appear. These bubbles are a normal occurrence and will disappear during the dry out time.

Under no circumstances should you attempt to pierce a water bubble in an effort to drain moisture.

CLEANING

Do not attempt to clean the film until 30 days after installation.

Only a soft cloth or sponge is to be used for cleaning the windows – under no circumstances may any abrasive sponges, brushes or contaminated cleaning materials be used.

Recommended cleaning materials:

- **Auto Armor Microfiber Cloth**

Windows are to be cleaned only with a solution of mild soapy water. No harsh detergents are to be used.

Recommended detergents:

- **Auto Armor Clear Vision – Window Wash Shampoo**

IMPORTANT INFORMATION

REGISTRATION: IMPORTANT! - In order for us to keep record and process any claims, please complete the warranty registration on the website. www.autoarmor.co.za/warranty

Please retain your proof of purchase/installation.

FILING A CLAIM - The owner must file the notice of a claim after the first observation of damage and within the warranty period which the vehicle owner believes to be covered by this warranty by the website or by contacting 0861 288 627. Repairs are to be expedited by Auto Armor. All claims to be supported by accredited documentation/reports.

TRANSFERABILITY - This warranty is granted for the sole benefit of the original vehicle owner or the vehicle owner within 6 months of installation whose details appear on this warranty. (It is not assignable after 6 months of installation).

CONSUMER PROTECTION – The warranty issued by Auto Armor runs concurrently with the current, implied warranty, conferred to a Consumer in terms of the Consumer Protection Act and nothing contained herein does or purports to:

- Limits or excludes any warranty or obligations which are implied by the Consumer Protection Act (to the extent applicable) or which Auto Armor gives under the Consumer Protection Act (to the extent applicable),
- Limit or exempt a party from any liability, including (without limitation) for any loss directly or indirectly attributable to the gross negligence of such party or any person acting for or controlled by such party, to the extent that the law does not allow such limitation or exemption.

Please visit www.autoarmor.co.za for more information.